

ABOUT SOMNETICS

Som Imaging Informatics Pvt. Ltd., branded as Somnetics, is an ISO 9001:2008, ISO 20000-1:2011 and ISO 27001:2005 certified organization, offering enterprise class, affordable, end-to-end solutions for office automation, business printing, business process management, imaging & information management.

With a sole objective of complementing the office automation and IT demands of SMEs, corporate and government organizations at an affordable rate, our brand is already identified as a dependable, prompt and effective solutions and service provider in the market. In the last two years, the organization has witnessed rapid growth with more than 650 clients in every possible domain.

“Somnetics has given us full consumables and spares support for the machines we bought. This office is highly satisfied with their quality of main maintenance, prompt response and quality of consumables.”



Eastern Railways

“Somnetics is our sole supplier of spares and consumables and offers full support. We are satisfied with their prompt service, quality of consumables and spares.”



Hindustan Lever Ltd.

CLIENTS SPEAK

“We are very much pleased for providing us the un-interrupted service post sale, much to our satisfaction and confidence.”



Axis Bank

“We are very much pleased to certify that Somnetics has provided aftersales service much to our satisfaction and confidence in the last one year.”



BSNL

“This is to certify that Canon Photocopier cum printer machine supplied to us by Somnetics, is giving satisfactory results and is working fine.”



Pepsico India

“During the warranty period as well as the last 4 years of AMC period, their service has been excellent to our full satisfaction.”



West Bengal Tourism



Green Edge

Somnetics corporate social responsibility extends to environment protection in all its endeavors where it has promoted green computing methods. Somnetics product usage can lead the Customer's towards green computing. As a small contribution in reducing global warming we have cut down on the usage of our servers, networks, storage equipment, cooling and UPS. The bigger vision is to promote reduction of non-biodegradable pollutants and carbon content in ecology. Our products and solutions tend to save energy resources in every possible way and make the earth greener.

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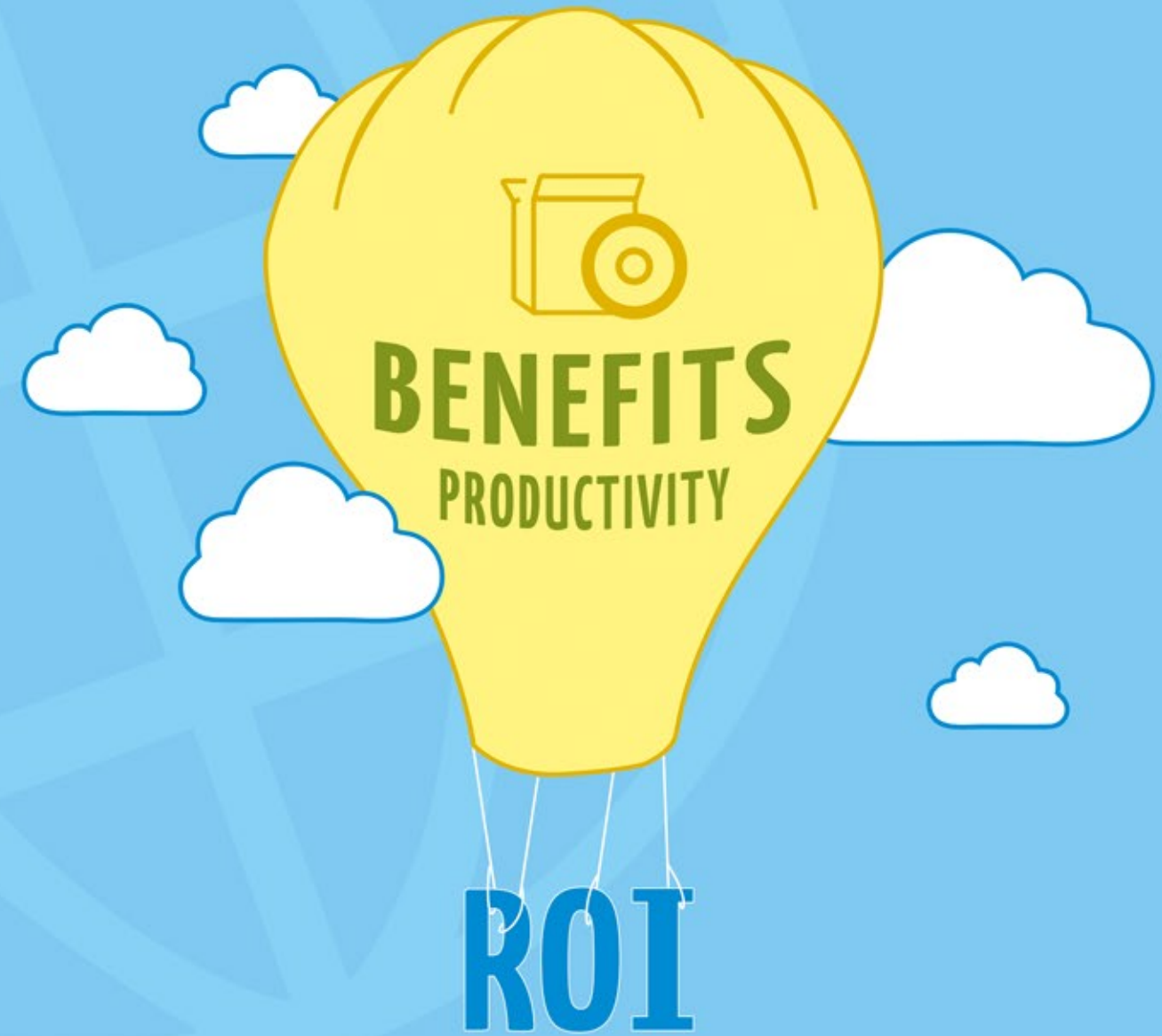
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somnetics

Som Imaging Informatics Pvt. Ltd.
ISO 9001, ISO 20000 & ISO 27001
Certified Organization



END USER BENEFITS OF BUYING SOFTWARE FROM US

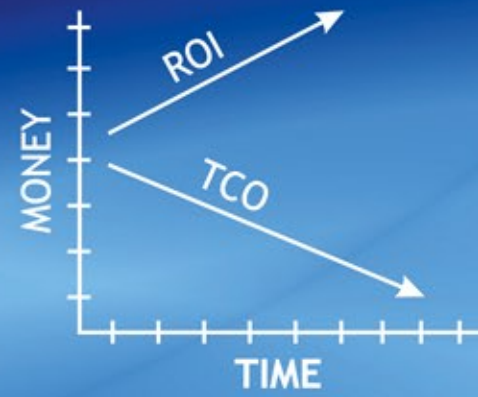


360
SOLUTION

LESS TCO, HIGH ROI

Most software offer the initial licensing investment at a low rate, but the recurring annual investment of licensing, eventually increases the TCO. Our pricing plans ensure a huge reduction in your total cost of ownership leading to high ROI.

HOW?



A

With a one-time investment!
Unlike most software, we offer more value for money with a one-time licensing investment while installation. You need not renew your license every year.

B

Free database framework
No need of third party licensing, as the database container is provided as a part of the package.

C

Hybrid and dual licensing framework
i-doc software is licensed for both named-user licenses (NUL) and concurrent access licenses (CAL). While named-user licenses are appropriate for users who are active in the system throughout most of the day, the concurrent access license provides an economical way to support casual system users.

D

Default support for multi-platform
The software comes by default with LAN, WAN and cloud compatibility under a single licensing. Similarly, it supports multi-operating system and multi-browser.

E

Feature upgradation with add-ons and plugins
No need to invest for a whole new i-doc version to avail extra features. Just upgrade the software with the desired feature by adding the desired plugins.

F

Flexible Purchase customization
i-doc offers a vast flexibility for purchase customization, where you can opt out unnecessary features, while add the required one from a vast range of selections in the form of plugins - just like your favorite pizza toppings.

SOFTWARE SUPPORT PLANS

Our flexible and customer friendly software support system reduces CAPEX pertaining to product maintenance, while making its usage more seamless and hassle-free.



Long term support

LTS includes constant upgradation and support apart from on-site, off-site and telephonic support from time to time and strict adherence to SLA (service level agreement terms). Annual maintenance, courtesy maintenance, deployment migration, license expansion are also part of LTS.

24x7 online support

Apart from telephonic coordination, we also offer an online portal namely s.m.a.r.t Portal for complaint logging and viewing service history. With this cloud based portal, you get flexibility of usage irrespective of time, platform or the device you are using.

Customization as a service

Not only customization of purchase, but also customization of service may be availed where we offer the flexibility to combine the software and related services according to your needs.

Platform as a service

You can avail our software as a service instead of that as a product and outsource its functioning and maintenance on a cloud based platform instead of on-premise deployment. This can be exceptionally beneficial for organizations with poor IT infrastructure or those, who are unwilling to waste resources on software maintenance.

i-DNA certification

Features under i-DNA certification permits usage of the software from
Multi-location: Even outside the organization's campus
Multi-device: smartphones and tablets
Multi-browser: Firefox, IE Chrome
Multi-platform: Linux, Windows, MAC, Android

ISO CERTIFICATIONS

All our products and services comply with the guidelines propounded by:



ISO 9001:2008 (Quality Management System)

- Creates a more efficient, effective operation
- Enhances marketing
- Increases profit
- Increases customer satisfaction and retention
- Improves employee motivation, awareness, and morale
- Reduces waste and increases productivity
- Reduces audits
- Promotes international trade
- Common tool for standardization.

ISO 20000-1:2011 (Service Management System)

- Closer alignment to both ISO 9001 and ISO/IEC 27001
- Clarification of existing definitions and addition of new definitions
- Clarification of the requirements for the governance of processes operated by other parties
- Introduction of the term "Service Management System" (SMS) and aligning the standard with the concept of a SMS
- Addition of requirements for the design and transition of new or changed services

ISO 27001:2005 (Information Security Management System)

- Security Policy
- Physical and Environment Security
- Information Security Incident Management
- Organization of Information Security
- Communications and Operations Management
- Business Continuity Management
- Asset Management
- Access Control
- Information Systems Acquisition, Development and Maintenance
- Human Resource Security
- Compliance