

<b>AMC (Comprehensive)</b>
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<b>From :</b> ASBESCO (INDIA) PVT. LTD Vivekananda Industrial Estate Howrah Amta Road Baltikuri Howrah - 711113 West Bengal	<b>To :</b> Som Imaging Informatics Private Limited 3,Chowringhee Terrace Kolkata - 700020 West Bengal, India
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Date: 02-12-2014

With the signing of this Annual Maintenance Contract, we (hereinafter called "Customer") authorize Som Imaging Informatics Private Limited (hereinafter called "SIPL") to place under its maintenance the equipment listed in Schedule under following terms and conditions.

- 1. Duration :** The duration of the contract will be 0 YEAR from to (subject to other terms & conditions specified in paragraphs 8, 10, 13, 14 & 15).
- 2. Breakdown and Corrective Maintenance :** SIPL will attend to all breakdown and corrective maintenance calls, as reasonably requested by the customer during normal business hours i.e. 11.00 a.m. to 6.00 p.m. Monday to Friday except general and public holidays.
- 3. Preventive Maintenance :** In addition to Breakdown/Corrective Maintenance calls SIPL will also carry out Preventive Maintenance depending on the copy load/use of the equipment once in . Preventive and corrective maintenance may be clubbed together.
- 4. Spares:** All the defective spares except Drum unit, Toner, Fixing film unit, Exterior cover will be replaced free of cost during the contract period and the defective spares will be the property of SIPL.
- 5. Improper Use :** This contract will cover only the maintenance of Equipment on fair and reasonable use. In case the Equipment is damaged or any replacement is necessitated due to negligence, misuse, improper handling, carelessness, or willful damage to the Equipment as determined by SIPL Engineer or damaged due to force majeure, SIPL will charge extra for such repairs and replacements.
- 6. Consumables & Supplies :** Customer agrees to use consumables, supplies, accessories and stationary which have been approved by SIPL. SIPL will not be responsible for the performance of the Equipment on use of other consumables, supplies, accessories and stationary. If such use damages any spares, part of the Equipment, customer will pay for such replacements. If inspite of SIPL Engineers feedback in their Customer Service Report customer does not stop using such consumables, SIPL may at its sole discretion stop replacing any spare needed by the Equipment and suspend the service.
- 7. Operating Environment & Electric Power Supply :** The customer agrees to house the Equipment at all times in suitable condition and take precautions against Dust, Temperature, Humidity, Poor Ventilation, Pests, Chemical Fumes/Gasses, Voltage fluctuation, Spikes and Surges and Power Supply abnormalities, as advised by the SIPL Engineer/ Representative from time to time. If customer fails to observe proper precaution as advised by the SIPL Engineer, replacement of spares for such reasons will be chargeable from customer.
- 8. Unauthorized Repair :** This agreement stands automatically cancelled and charges forfeited and the responsibility of SIPL ceased if the Equipment is opened /repaired/maintained by any person other than the authorized representative of SIPL.
- 9. Non Use of Equipment :** No rebate or discount will be given to customer for non use of the Equipment for any causes.
- 10. Transfer of Location :** The benefits of this contract neither are assignable and/or transferable nor will ensure for transfer of location of Equipment unless approved by SIPL in writing.
- 11. Access :** The customer agrees to provide SIPL representative full and free access to the machine and to inspect and service the same and also provide suitable working space and facilities including storage of spares, tool kit etc.
- 12. Liability :** SIPL will not accept any liability whatsoever with respect to the personal injury, death or damage to any of the customers property arising out of or connected with service performed under this agreement. SIPL shall in no event have obligations or liabilities for indirect or consequential damages.
- 13. Amendments :** No modification / amendments to this agreement will be binding on SIPL unless agreed to in writing and signed by an authorized representative of SIPL.
- 14. AMC Charges :** The customer agrees to pay SIPL the Annual Maintenance Contract charges of Rs. /- in advance. Service tax at the rate of % and Educational Cess % leviable on AMC charges. Exclusive of other taxes and government duties as leviable from time to time.
- 15. Renewal :** Your contract will expire on If Customer fails to renew the contract on expiry, any service calls endorsed vide Customer Service Report, will be chargeable and invoices for all services provided and materials supplied will be raised. The customer agrees to settle all such invoices within 7 days of receipt of it.

<b>SCHEDULE</b>
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Sl.	Cust. ID.	Make	Model	Sl. No.	Meter	AMC Charge inclusive TAX	End Date	Installed at
1	5012	Canon	IR2022N	MZZ-05351	Cntd...	Rs. 0/-		As Above

For Som Imaging Informatics Pvt. Ltd.

Customer Name:

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 Authorised Signatory  
 Name:  
 Designation:  
 Company Seal:

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 Authorised Signatory  
 Name:  
 Designation:  
 Company Seal: